



THE RT. HON. JACOB REES-MOGG M.P.
MEMBER OF PARLIAMENT FOR NORTH EAST SOMERSET

HOUSE OF COMMONS
LONDON
SW1A 0AA

Philip Edwards, Esq.,
Clerk to Hinton Blewett Parish Council,
4 Valley View,
Clutton,
Somerset, BS39 5SN.

19 May 2022

Dear Mr Edwards,

Further to my previous letters, please find enclosed a copy of correspondence that I have received from Femi Ogunbiyi, Senior Policy and Public Affairs Manager at British Telecom, in response to the representations I made on your behalf.

I hope that Ms Ogunbiyi's letter is helpful in addressing the concerns you raised, particularly in setting out in more details of the steps that British Telecom have planned to improve coverage.

With every good wish,

J. M.

Jacob Rees-Mogg

Enc.

From: femi.ogunbiyim
Sent: 12 May 2022 15:18
To: REES-MOGG, Jacob <jacob.reesmogg.mp@parliament.uk>
Subject: RE: Hinton Blewett Parish Council

Hi Melissa,

Apologies for the typo. The rollout of all sites in North East Somerset is expected to be concluded by June 2024 – though the exact timescales will vary with each individual site, with some being brought into service sooner than that.

I've asked our deployment team to investigate the timescales for each site and I will advise on this once I hear back from them. I will be in touch shortly.

Best wishes,

Femi

Femi Ogunbiyi
Senior Policy & Public Affairs Manager, Networks
BT Group



<https://www.jacobreesmogg.com/privacy>

From: femi.ogunbiyim
Sent: 12 May 2022 15:02
To: CATHCART, Melissa
Subject: FW: Hinton Blewett Parish Council

Dear Jacob,

I hope you are well. By way of introduction my name is Femi Ogunbiyi and I am Senior Policy and Public Affairs Manager here at BT. Thank you for your email and please accept my apologies for the delay in responding to you.

Regarding the rollout of Digital Voice – the move to an IP-based telephony system away from a copper system - my colleague Richard Wainer wrote to you on 29 March informing you of BT's decision to pause the Digital Voice migration for customers who have not yet been migrated. We listened to the feedback we received from customers and constituents and are taking steps to ensure we have adequate solutions in place for customers, particularly those who are vulnerable or live in rural areas, during power outages. We hope to be in Parliament later in the year to demonstrate these technologies and show how we are supporting customers.

We also are investing to improve mobile coverage across your constituency. Through the Shared Rural Network, I'm pleased to be able to say that we expect to improve EE 4G coverage in four locations across North East Somerset by June 202. Customers who do not have a mobile handset will also be able to benefit from improved coverage, as we rollout hybrid phones that automatically switch to mobile during power outages. It's worth being clear that 999 calls can be made on any using network regardless of who the customer's service provider is.

I hope this is helpful, please let me know if you have any further questions.

Best wishes,

Femi

Femi Ogunbiyi
Senior Policy & Public Affairs Manager, Networks
BT Group